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Accepting transfer tickets on ticketmaster

Be sure you have already purchased your 3M Open tickets before using these instructions. If you are looking to access your tickets the best place to do this is through your smart phone via your email. Below is a short video on how to access your tickets and or transfer tickets to others The best and quickest way to access tickets that were transferred to you is through your phone. We suggest opening your email on your phone and accessing it that way below is a short video on how to accept and also how to save the tickets to your wallet on your phone. See more Ticket Transfer lets you send tickets to friends before the event, straight from your Ticketmaster account to theirs. No more driving around town handing out tickets or waiting outside the venue for the friend who's always late! Ticket Transfer is convenient, simple and free and can be done on your desktop or mobile. How do I transfer tickets to a friend? 1. Log into your account and select from the list of 'Upcoming Events'. 2. Click the button to transfer tickets and follow the simple steps onscreen to transfer to your friends. You can transfer as many tickets as you like. 3. Remember, the receiver's email address must be different to the sender's email address. 4. Your guest will need a Ticketmaster account. Don't worry if they don't have one, they'll be able to create an account when accepting the tickets. Your guest will receive an email invitation, and we'll email you as soon as they accept the tickets. Once your guest accepts the transfer, your original barcode for that ticket is no longer valid. How do I cancel a transfer? Ticket Transfers can only be cancelled if the recipient hasn't accepted the tickets yet. Here's how you can do it: Go to 'View Upcoming Events' in your account Select the order Click 'Cancel Transfer' Please keep in mind that you can't cancel a transfer after the tickets have been accepted, but your guest can always transfer them back to you!Can I Transfer tickets that someone has transferred to me? Yes, you can! Once you accept the tickets they're all yours. If you can't use them, you can transfer them back to the person who sent them, or transfer them to anyone else you like.Having difficulty transferring a ticket? Check out our troubleshooting guide for help with some common queries - it's available here! Have more questions? Contact Us xSorry to interrupt!CSS Error We'll email you when your tickets are ready. You need to accept a ticket transfer to see them on your phone. When you get the email the tickets are ready, it'll either have an 'Accept tickets' button or tell you to look for another emailThe email has an Accept tickets button: Click or tap 'Accept tickets.' Follow the steps to create an account where the tickets are stored. Use the same email you use on StubHub, and complete the steps to accept the transfer.The email says to look for another email: You'll get another ticket transfer email (from Ticketmaster or the seller). This email will have an 'Accept tickets' button for you to accept the transfer.After accepting the tickets, you're done! On event day, sign into the account where the tickets are stored (where you accepted them)Show the ticket on your phone and scan it at the gate If you need help getting your Mobile transfer tickets, please contact us.To share a Mobile transfer ticket with a friendFollow the steps above to accept the ticketsSign into the account where the tickets are stored (using the app or mobile web)Use the app's ticket transfer option to transfer them Lindsay is the author of this solution article. Did you find it helpful? Yes NoSend feedback Sorry we couldn't be helpful. Help us improve this article with your feedback. If you have not located your transfer invite email, please double-check your inbox, spam, junk, and deleted mail folders. This email will contain instructions on how to claim and accept the tickets for your order. Often, this email will be coming directly from Ticketmaster or the team that the tickets are for. If you are still having trouble locating the transfer email and you purchased tickets to a sporting event, check out our troubleshooting tips for NBA, NHL, MLB and NFL tickets! If you are experiencing any issues from the platform the tickets have been transferred from (Ticketmaster, AXS, etc.) or your account itself, it is best to contact this company directly as we unfortunately do not control the transfer process. If these troubleshooting tips haven't solved the problem, or if have any other questions on the process, please reach out to our support team for further assistance. When manually entering a recipient in the Transfer Tickets Form, type the contact's first name, last name, and email or phone number. If you wish, you can even type a personal note to the recipient. Once all of the info is entered, tap TRANSFER # TICKETS in the bottom right. FREQUENTLY ASKED QUESTIONS How do I create a new Suns Ticket Account? Using a desktop computer or mobile phone: To access the Suns Account manager please visit HERE. If you are accepting tickets for the first time and don't have an account, click the "Sign In/Sign Up" option. You will see "Don't have an Account? Click Here." Click on that and then you will be able to create your account. Quick Tip: Easily transfer, sell, or manage your tickets in the Phoenix Suns App. Download HERE. Once downloaded, open the app and click on TICKETS in the navigation bar. Then, click the ACCOUNT MANAGER button, press FORGOT PASSWORD and select SUNS ACCOUNT. On the next screen you will click on "Sign Up". How do I access my tickets on my smartphone? Download and launch the Phoenix Suns mobile app. Choose TICKETS in the navigation menu, then select ACCOUNT MANAGER. SIGN-IN with your email address and password (same as your online account). Select the game you want to manage. View and save your tickets to your Apple Wallet or Android Pay for easy access on game day. Show your mobile ticket at the gate. *Make sure to keep your Suns mobile app up-to-date throughout the year as new updates could help solve certain mobile ticketing related issues. What if I forgot my password? Click the "FORGOT PASSWORD" link and a new password will be emailed to you. Password reset email may take up to 30 minutes. Plan to reset password ahead of arriving at the arena. How do I send a ticket? Once you have signed in to your account, select the game you wish to send. Select "TRANSFER". Choose the tickets you want to send then select the "TRANSFER" button. Either select a recipient from your contacts or manually enter the information. Tap "TRANSFER" If you are sending via email, the process is complete. If you are sending via text, the app will open your messaging app and you must click send to complete the transfer. Can I use a screenshot of my ticket? No. The SafeTix technology will refresh your bar code every few seconds. A mobile ticket barcode must be provided either with the app, the mobile website or within your phone's wallet to gain entry. I have routinely transferred tickets to friends/coworkers in the past. Has that process changed? The only change is that PDF tickets no longer exist. However, tickets transferred to friends and family will be available via the Suns account manager on the Suns mobile app. Simply open the app, click on TICKETS on the home screen and click ACCOUNT MANAGER. We encourage you to communicate in advance with whomever you may transfer tickets to and make sure they have a smartphone device to accept and view tickets. They will need to log in or create a My Suns Account to access the tickets on the Suns mobile app. What if my entire party is not with me when I enter arena? Every fan needs to present a ticket to enter arena. If your party is not with you, you are able to transfer the ticket to them via your smartphone so they may enter separately. We recommend transferring tickets to family and friends 24 hours prior to the game. What if I have issues on game day? We got you covered! In addition to your account representative, our guest services staff are dedicated to help fans download or forward tickets, and to address any questions with the mobile ticketing process. Visit BelmontStakes.com/tickets and select "Manage My Tickets". Click the profile icon at the top right-hand corner of the screen. Enter your NYRA Account Manager login information. If you purchased your tickets through Ticketmaster.com, sign in to your account there or download and sign into the Ticketmaster Mobile App. You will now see the events you have purchased, where you can select from and view tickets and any prepaid parking passes. Your SafeTix barcode will appear. For faster entry add your ticket to your phone's digital wallet. Screenshots and printouts will not be accepted. Visit BelmontStakes.com/tickets and select "Manage My Tickets". Click the profile icon at the top right-hand corner of the screen. Enter your NYRA Account Manager login information. If you purchased your tickets through Ticketmaster.com, sign in to your account there or download and sign into the Ticketmaster Mobile App. You will now see the events you have purchased and can select the Sell button towards the bottom of the screen. Select the seats that you would like to post for sale. Set the price that you would like to sell your tickets for. Follow steps to complete Sell process. Which platform should I sign into, Ticketmaster.com or NYRA Account Manager? Tickets purchased via Ticketmaster.com can be managed by clicking here or downloading the Ticketmaster Mobile App. Tickets purchased via a NYRA Sales representative can be managed by clicking here. What is my account log in information? Use the same email address you used to purchase tickets. The system will recognize your email and may prompt you to reset your password. Once you have successfully signed in, you will be able to use the same username and password for both Ticketmaster.com and NYRA Account Manager. Can I use a screenshot of my tickets to enter Belmont Park? No, screenshots and printouts of tickets will not be accepted. For faster entry add your ticket to your phone's digital wallet. What if the tickets are purchased on my account but I'm not attending? You will need to transfer the tickets to the person who is attending (see transfer instructions above). The recipient will need to accept your transfer and create an account if they don't already have one. I accidentally transferred the tickets to the wrong email how do you cancel? As long as the transfer hasn't been accepted, you may cancel the transfer by logging into your account and re-send to the correct email. Unfortunately, transfers may not be cancelled once they are accepted by the recipient. Something went wrong. Wait a moment and try again.

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